

# THE KASHA TEAM

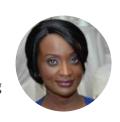
Company headquartered in Kigali, Rwanda. Registered end of July 2016.



Joanna Bichsel Co-Founder CEO



Amanda Arch Co-Founder Finance & Marketing



Hellen Ben Kalili Head of Supply Chain



Lambert Kamaro Software Engineer



Christian Rafiki Software Engineer



Christoph Bichsel Interim Head of Engineering



Francine Uwase Marketing Manager



Clemence Manirumva Customer Support Manager



Jean de Dieu Habaguhirwa Program Manager Healthcare Integration

#### **TEAM EXPERIENCE**









STRATEGIC ADVISOR EXPERIENCE







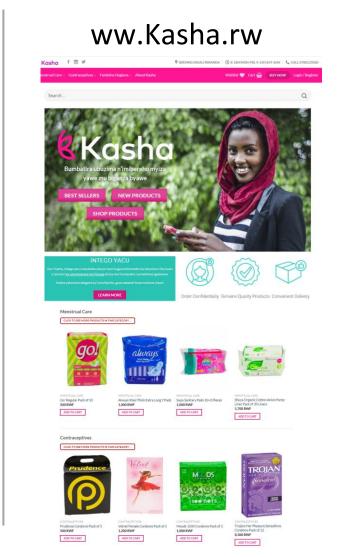
**Yammer** 

# HOW TO ORDER ON KASHA

# Dial \*911#



Internet access not required. Smartphone not required. Multiple payment options.



## Kasha App



Call 9111



# KASHA MOMENTUM IS BUILDING!

DISRUPT
Africa

Starty • bivest • Disrupt



HOME Y

NORTH AFRICA

EAST AFRICA

SOUTHERN AFR

**August**: Registered in Rwanda, made key hires ✓ 2

**September**: Kasha platform up and running across web, smart phone and feature phone ✓ ②

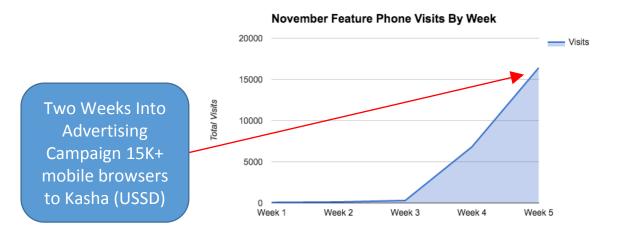
October: Secured initial investments in seed fund ✓ ②

November: Started local advertising campaign on 21<sup>st</sup>, 400+ customers on Kasha ✓ 🛽

December: 500+ customers, 20,000+ unique mobile phone numbers collected ✓ ②

#### Wins:

- Selected as one of top twelve startups across Africa to pitch at Angel Fair Africa
- Winner of SeedStars Kigali, named best startup in Rwanda. Kasha will pitch at <u>SeedStars</u> World in Geneva in April





E-commerce startup Kasha wins Seedstars Rwanda



http://www.cnbcafrica.com/video/?bctid=52 40111296001

## TECHNOLOGY CHALLENGES RUNNING ECOMMERCE IN RWANDA

#### ELECTRONIC PAYMENTS NOT WIDELY ADOPTED

- Cash / check based services instead of bank/debit/credit cards e.g. SMS bulk providers.
- Mobile financing services are not used for everyday purchases, such as pads, condoms, no money in mobile wallets.
- Industry leading payment service not yet available for Rwanda e.g. Paypal, Stripe.

#### SERVICES INDUSTRY HAS ROOM TO GROW

- No easy way of verifying registered companies online to obtain security certificates for online payments.
- E-Payments, High speed internet, Ussd, SMS and Voice services are still time consuming and expensive to setup.
- No access to affordable, integrated, and reliable logistic / transportation services.

#### EASY ACCESS TO TALENTS NEEDED

- Software development industry still in infancy.
- Core skills gap in designing and programming new solutions.
- No widely known services to access existing talent pool.

#### ECOMMERCE CONCEPT STILL NEW

- Customers not familiar with online shopping.
- Official street addresses not widely known.
- Customers are not willing to spend internet bundles on e-commerce services.
- Subscription model not widely used yet.

## CHALLENGES RUNNING ECOMMERCE IN RWANDA

### Business Setup

- · Registration and investment certificate application is confusing
- Better than other countries, but still confusing. Lawyer/accountant needed

### Supply Chain & Logistics

- No well-functioning postal system; Kasha built own logistics system for delivery of products
- Not a manufacturing economy which leads to risk of dead inventory, difficulty in forecasting demand, fluctuating costs
- Lead times are significantly longer for imports
- Minimal presence of local 1st tier suppliers/distributors; increases costs and
- Counterfeit & parallel imports in the local market
- Limited delivery infrastructure to support logistics & fulfilment in the rural markets
- Limited number and capacity of local 3rd party logistics companies
- Rural areas don't have numbered address grids for delivery
- Cashless payments not preferred by majority of clients