

# Regional Workshop on Mobile Money Financial Services

## Outline on Case Studies Presentation

### Guidelines

Length not more than 2,000 words in Word format (.doc), including tables, figures and references. Power-point presentation should not exceed 10 slides.

Please send us the Word format of your case study preferably by **Monday, 15<sup>th</sup> February, 2016** and power-point presentation by **Monday, 29<sup>th</sup> February, 2016** to facilitate our preparation of the workshop documents.

### Permission to Publish for Public Distribution (Not Sale)

The organisers kindly request your permission to publish your case study, powerpoint presentation, and photos and video of you at the conference in both print and electronic format for the workshop participants and interested persons. Your case study, powerpoint presentation, and photos and video of you at the conference will be uploaded on our websites [www.bsl.gov.sl](http://www.bsl.gov.sl) and [www.theigc.org](http://www.theigc.org) so that it can be accessed by interested persons. Your kind permission is very much appreciated.

### Proposed topics to be covered in your case study

1. Brief description of banking situation (no. of banks, account holders, branches etc.),
2. Status of **Mobile Money Operations**
  - Number of operatives, volume of transactions, regulatory provision /policy guidelines (if any)
  - How the industry has evolved since its inception in terms of expanding financial inclusion
3. Country experiences and/or plans (if any) on the following areas:
  - Lending and credit for mobile money providers
  - Treatment of interest on a mobile money account / trust account for non-bank led operators
  - Partnerships with telecoms regulators, and cooperation between banks and telecoms or service providers
  - Regional considerations and cooperation
  - Customer protection & empowerment through financial literacy
  - Regulations governing agent networks
  - Capital requirements for mobile providers
  - Taxation on transactions and on salary payments for the informal sector
  - International remittances
  - How are financial intermediation issues handled?
4. Opportunities and Challenges
5. Conclusions and Next steps